
Apartament Gran Pirineu

2025 Guest Guide

This guide complements the information already available on Airbnb / Booking. Any question? WhatsApp us.

Your base camp in the Alt Urgell · Catalan Pyrenees & Andorra

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01 — Welcome to the Pyrenees

You picked a privileged corner: the Alt Urgell valley, natural gateway to Andorra and the Catalan Pyrenees.

This guide helps you make the most of your stay. The first part is the experience; the technical info (WiFi, keys, check-out) is at the end.

02 — Getting here

By car from Barcelona	≈ 2 h 45 min via C-16 to Bagà and the Cadí Tunnel. Then C-14 to La Seu d'Urgell and Montferrer (3 km).
From Andorra la Vella	≈ 20 min via N-145 / N-260.
Nearby airports	Andorra–La Seu (LEU, 5 km), Barcelona (≈ 200 km), Toulouse (≈ 175 km).
Parking	Quiet street, free parking usually available. GPS may still show Plaça de l'Església, 3.

03 — Things to do

Restaurants

Favourite restaurants — no tricks, places we actually eat:

La Pinosa (Andorra)	Honest mountain cooking. Grilled meats, local cured meats. Book on weekends.
Cal Pacho (La Seu d'Urgell)	Alt Urgell classic: stews, trinxat, Pyrenean meats.
El Castell de Ciutat	Special occasion: contemporary Catalan cuisine with views.
Borda Estevet (Andorra la Vella)	Traditional Andorran borda — perfect after skiing.

Routes / Hikes

Hikes — if you don't hike often, start with the first one:

Lake Engolasters (Andorra) — Easy, 1 h	The simplest and most beautiful. Almost flat, through black pine forest, to a stunning alpine lake. Kid-friendly.
Camí dels Bons Homes (Bagà section) — Moderate, half day	Historic Cathar route with views over the Cadí.
Malniu Lake (Cerdanya) — Moderate, 2-3 h	High-mountain lake reachable by car.
Cadí-Moixeró Natural Park	Dozens of marked trails.

Beginner skiing at Grandvalira (instructor tips)

- Start in Soldeu or El Tarter: best beginner area (Bosc Escola).
- Book lift pass + lesson together online 48 h ahead (save 10–25 %).
- Rent gear in La Seu or Andorra la Vella, not on the slopes (up to 40 % cheaper).
- Day 1: a single 2-hour morning lesson is enough. Don't take high lifts before mastering the snowplough.
- Layered clothing, real gloves, ski goggles (not sunglasses), SPF 50.
- Hydrate, eat light. Altitude (2000–2600 m) tires you more.
- End of day: slopes ice over. If a beginner, ride the gondola down.

04 — Tips for Andorra

Andorra is 10 minutes away by car but is NOT part of the EU. These details save you money:

Healthcare: request the E/AND-11 travel form

The European Health Insurance Card does NOT work in Andorra. An emergency can cost hundreds of euros.

There is an agreement between Andorra and Spain, France and Portugal. Residents can request the E/AND-11 form for free before travelling; with it, CASS reimburses urgent medical expenses.

Steps: 1) Request it from your national health service (INSS in Spain, CPAM in France). 2) Carry it on paper. 3) If you need care, keep invoices, medical reports, prescriptions and pharmacy-stamped labels. 4) Send originals to CASS (C/ Joan Maragall 3, AD500 Andorra la Vella) with your IBAN.

Roaming: watch mobile data

Roaming applies in Andorra even with unlimited EU plans. Turn on data saver, download offline maps, use café WiFi, or buy a prepaid Andorran SIM.

Customs

Tobacco, alcohol, perfume, electronics, bikes or jewellery above the allowance must be declared. Ask in the shop.

Documents

ID or passport (including minors). Pets: booklet, microchip, rabies up to date.

05 — Good to know

We'd rather be honest. The positives and what we can't change:

What we love

- Location: 3 km from La Seu, 10 min from Andorra, 35 min from Grandvalira.
- Fully equipped, recently renovated, wooden ceiling and lots of natural light.
- Quiet village, free street parking.
- Hands-on host via WhatsApp.
- Full gear for families with babies.
- Coffee machine, ceramic hob, oven, fans and portable AC.

What to keep in mind

Size. 55 m², one bedroom. Built for 2 people (or 2 adults + 1 baby). Not for large groups.

Drain smells. Shared septic tank: on rainy/snowy days a stagnant-water smell may appear. Use the bleach and chemical sachets under the bathroom sink. Plugging drains when not in use helps.

Summer heat. Wooden ceiling and all-day sun. 3 fans + portable AC ("penguin") — they help but don't cool like a fixed split.

Neighbours. The adjacent flat can be noisy on some Saturdays/holidays. Beyond our control.

No washing machine. Although older photos may show one, there is NO washer today. Prepaid discount card for FESNET (self-service laundry in La Seu, 3 km, 8 am–10 pm).

06 — Practical info

All this info is also on Airbnb / Booking with photos.

Self check-in · keys	Coded lockbox inside the mailbox (always unlocked). Code sent on arrival day by WhatsApp. At checkout, return keys and scramble code.
WiFi	Router under the TV. QR or password on the whiteboard by the window. Don't move the router.
Water shut-off	Right by the entrance. Close at checkout.
Breaker panel	On the left when entering. Each switch labelled.
Kitchen	Electric hob and oven. Capsule coffee. Hood: pull the cabinet front, switch on the left.
Bathroom	Bin for wipes etc. Flush ONLY toilet paper — septic clogs easily.
Summer	3 fans + portable AC. Skylight: use the long pole, turn handle clockwise, push.
Families with babies	Hallway wardrobe: cot, travel mattress, baby bath, high chair, monitor, socket covers, nappies, Apiretal/Dalsy.
First-aid kit	Full kit in the bathroom. Sharps container for diabetic guests.

Check-out

1. Put used sheets and towels in the bathtub.

2. Close the main water valve.
3. Close all windows.
4. Switch off breakers.
5. Take out rubbish, especially food.
6. Return keys to the lockbox, scramble code, close mailbox.

07 — Emergency numbers

General emergencies (ES)	112
Host Spain	+34 670 298 171
Host Andorra	+376 343 754
Andorra — SUM (medical)	116
Andorra — Fire	118
Andorra — Police	110
Pharmacy Caballero (Montferrer)	+34 973 353 806
MOA Vet (24h)	+34 655 902 281

08 — Follow us and leave a review

Follow us — we post routes, tips and updates. If you enjoyed your stay, please leave a Google review: it helps us a lot.

Instagram	@apartamentgranpirineu
YouTube	@ApartamentoturísticoPirineo
TikTok	@apartamentgp
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Booking	Hoteles en Montferrer